

MINUTES OF ST AUSTELL HEALTHCARE PATIENT PARTICIPATION GROUP (PPG) MEETING HELD ON FRIDAY 18TH NOVEMBER 2016 @PATTERN HALL CHARLESTOWN.

PRESENT:	Sandra Francis	Chairman PPG
	Caroline Trays	St Austell Healthcare
	Margaret Phillips	Member PPG
	Anna Parsons	Student Nurse
	Dave Curtis	Member PPG
	Ros Atkinson	Member PPG
	Sue Osbrink	Secretary PPG
	Amanda Jones	Member PPG
	June Godfrey	Member PPG
	Lyn Whittington	Member PPG

1: Apologies:

Jenny Curtis

Bridget Sampson (prior engagement arriving later)

2: Minutes of last meeting

Approved

3: PPG Lead:

Sandra updated the PPG members regarding an application for a grant from the Town/County Council. There is a meeting on the 21st November and all the information which the council need they have received in email form including bank statements.

The grant is for the bladder scanner which the PPG are raising money for. The PPG have raised £3400 already, the approximate cost for the scanner and all the attachments could be £8000. There was discussion as to whether each site should hold a package of attachments and the scanner be taken from site to site or if the scanner should be based at one particular site. Bridget thought it best that it was based at one site. (to be decided at a later date). Sandra mentioned that the PPG had sent out 50 letters to various business to enquire if they would like to donate money to the bladder scanner, and only had 3 replies.

4: Update from Bridget Sampson:

Bridget thanked all the PPG Members for their help on the Flu days.

Updated all members with news of our new GP Retainer Dr Jennifer Farrance.

Xmas opening times:

All sites will be working as usual on Friday the 23rd December, and will be shut on Monday 26th and Tuesday 27th.

The Hub will be open from 8am-8pm Wednesday, Thursday and Friday as normal.

Woodland Road will be shut to patients all of Christmas week.

Park will be closed to patients on Wednesday the 28th December, but open as usual on the 29th and 30thDecember.

Foxhole will be closed to patients on Wednesday the 28th and Friday the 30th December. But open as usual on Thursday the 29th December.

St Austell Healthcare are having a few visits over the coming months from prestigious organisations, during the last week of November the Nuffield Trust and the NHS Head of Commissioning is coming on the 28th November.

The 10am release of pre-bookable appointments is working, the phones are still busy.

Up to date we have vaccinated 6000 patients with the Flu vaccine.

20% of our patients have online access.

Bridget attended Mount Charles wives group to explain the reasons behind the merger of the Practices and the way forward. Bridget said it was a good session and hoped to visit more of the community groups around St Austell.

5: Ros and Margaret gave feedback from the seminar they attended in Bodmin.

Feedback from the PPG regarding working with HealthWatch would be a conflict of interests, It was suggested that maybe the PPG could invite Health Watch to attend twice yearly meetings. Sandra would contact Health Watch.

Card making was discussed and when to hold more sessions.

AOB.

Dave produced an example of the PPG Headed noted paper he had designed for discussion for use. St Austell Bay radio station has invited the PPG for an interview.

Discussion as to whether we should have a stool at St Austell Carnival, Par Market and White River Place.

St Austell Healthcare won an award for "Turning around a Practice", we received £5000 to be put towards the Social Prescribing.

Flowers were presented to Sue as she was standing down as secretary from the PPG.