

**MINUTES FROM ST AUSTELL HEALTHCARE PATIENT PARTICIPATION GROUP (PPG)
MEETING HELD ON FRIDAY 17TH MARCH AT PATTERN HALL CHARLESTOWN.**

PRESENT:	Sandra Francis	Chairman PPG
	Amanda Jones	Member PPG
	Margaret Phillips	Member PPG
	Ros Atkinson	Member PPG
	Lyn Whittington	Member PPG
	Chrissie Knight	Member PPG
	Dr Alistair James	SAH GP
	Bridget Sampson	Managing Partner SAH
	Caroline Trays	SAH

1: Apologies: Dave and Jenny Curtis
Paul Martin

2: Welcome: Sandra welcomed Chrissie Knight to the PPG. Chrissie introduced herself to the members and gave a short history about her background and the reasons she wanted to join the PPG.

3: Minutes of the last meeting: Minutes Passed

4: Update: Executive Manager 5: Moving Forward: Dr Alistair James: Dr James announced that SAH was in talks with NHS England to shut Woodland Road Site. By shutting WR site, SAH would be in a more sustainable position and would give more long term security for the SAH. Dr James would be sad to see it go as he has been a partner at the site for 17 years. Dr James went on to describe some of the reasons as to why the decision was made to close W/R.

- Quite often only 1 clinician on site
- Access to clinical rooms not easy as on the 1st floor
- The building is old and not easily accessible for the elderly and disabled
- Dangerous stair life for disabled patients to reach the 1st floor
- Small car parking
- On a busy road
- Busy route for children to access their primary school
- Wheal Northey is a purpose built surgery
- Patients won't lose any services
- Admin team will be able to work in a more sustained way
- Clinical and Admin teams will function better
- 5 new consulting rooms at W/N
- Top floor offices at W/N were sublet but will now house the admin team from W/R
- 1 less building to run=less costs
- First step towards the future plan on 1 building

Dr James commented that the partners did realise that a percentage of patients didn't have access to a vehicle, and the partners hoped that they may be provide routine clinics at the Hub for the patients who would have walked to W/R from the Mount Charles areas.

Bridget gave the members a small overview of the attendance of patients at W/R:

- 250 appointments a week including the GP/Nurse/HCA
- W/R only open 3 days a week
- 5000 patients seen once at the site
- 150 patients seen 3 times or more

All 5000 patients who are registered at W/R site have been communicated with regarding the closure.

The PCT has agreed that the practice can write to 800 head of households. The information contains a survey and information on the closure.

It would appear that some of the local councillors are using the proposed closure of W/R to help their campaigns in the local elections. The closure will affect all the clinical and admin teams who have worked at W/R for many years.

Sandra asked if the W/R building was owned or leased. The Building is owned.

Amanda asked if there would be any job losses. Bridget replied there would be no job losses. All the reception team would transfer to W/N, and there was room to open a 3rd reception desk at W/N.

Lyn Whittington thought that the closure was a good idea, and Sandra commented that once the patients understand the reasoning for the closure they would most probably agree that it is the best for the patients.

6: How can the PPG assist? Sandra asked Bridget and Alistair what the PPG could do to help. Bridget suggested that it would be helpful to have some representatives from the PPG at the drop in session on the 4th April. Dr James and Dr McClure will be available to speak to patients between 12-2, Dr James not sure of the format yet, but it is to be advertised as a drop in.

Sandra, Ros, Lyn and Margaret are all happy to help out, Amanda is unable to help due to other commitments and Chrissie because of the school holidays.

Sandra suggested that as the surgery was open Mondays/Tuesdays and Thursdays maybe they could be a presence in the surgery W/B 10th April. Sandra has asked that the PPG members email her what days and times they would be able to do.

7: Bladder Scanner: Sandra announced that the PPG had raised enough money to purchase a Bladder scanner after a donation from St Austell Brewery. The PPG have received various amounts from various sources including the County Council, Masonic Lodges and Local Councillors. The PPG had also raised around £100 in total from selling cards in the SAH sites, One patient apparently brought a bundle of cards equating to £40.

Bridget suggested getting the closure of W/R and the moving of the staff settled and then look at the best valve scanner to purchase. Sandra did suggest that the PPG be led by SAH clinical staff as there was a wide selection of scanners to buy with different guarantees.

Sandra did mention that the money donated by the County Council has to be used within 6 months otherwise the offer will be withdrawn, their donation was in December 2016, so the scanner needs to be purchased by May/June 2017.

8: AOB: Bridget mentioned that she had had a meeting with the Mayor Jackie Bull and there was mention of joining the PPG, Sandra was concerned that if she joined in her role a mayor the PPG would appear to be a political group, Dr James questioned whether she wanted to join as a patient and not a councillor. It was agreed that Bridget would put Jackie in touch with Sandra.

There was a short discussion over Health Watch. Sandra had invited them to a PPG meeting but never had a reply, so wouldn't be contacting them in the near future.

Sandra wondered if anyone had heard from June or Shirley, as she had not received any apologies from either of them, all the members hoped they were alright.

Fund Raising; Sandra asked if anyone had any thoughts on fundraising for the group, as she has some items let over from the raffle, and has been given some nice handmade table runners and hanging birds.

Ideas were mentioned:

- Stool on Charlestown Harbour
- White River Place
- Fire Station Open Day
- Car boot at Charlestown/Par Market
- Reception area at Eden

Sandra and Amanda will try and find out more about having pitches and stool in these locations.

Sandra explained to Chrissie that it wasn't a typical meeting as a large part of the meeting was taken up with the closure of Woodland Road and how the PPG could help.

Sandra explained that she was a patient at the old Polkyth surgery and people soon forget how difficult it was to get an appointment there, and once the patients at Woodland Road understand the reasoning behind the closure the majority of them will accept it.

Chrissie though that it was normal to go to any of the surgeries to see a GP, and the Hub for acute on the day presentations.

It was asked if the shutting of the Bodmin treatment centre would have an effect on SAH , Bridget commented that the closure of the centre may have opportunities for SAH . Chrissie was employed by Bodmin Treatment Centre and said how well the place was run and how well staff and patients alike were treated; and it was a shame that it has had to shut.

Sandra thanked everyone for coming, and the next meeting would be on Friday 21st April @ 10am.

Dr James thanked all the members of the PPG for their help in fund raising for SAH and all their help with the Flu days.

